



WEBSITE PRIVACY POLICY

1. DEFINITIONS

- 1.1. **Anonymous Information** - information that does not directly or indirectly identify and cannot reasonably be used to identify an individual.
- 1.2. **Application** - a program or service operated by the practice that may be displayed on various online, mobile, or other platforms and environments, including those operated by third parties.
- 1.3. **Data Controller** - it the entity responsible for personal information collected.
- 1.4. **Data Processor** - is a person or entity that processes personal information on behalf of a data controller (or data controllers) and is permitted to perform data processing only as directed by the data controller(s).
- 1.5. **IP Address** - is associated with the access point through which you enter the Internet and is typically controlled by your Internet Service Provider (ISP) or your company. We may use IP addresses to collect information regarding the frequency with which users visit various parts of our sites and applications, and we may combine IP addresses with personal information.
- 1.6. **Personal Information** - means information that identifies (whether directly or indirectly) a particular individual, such as the individual's name, postal address, email address, and telephone number. When anonymous information is directly or indirectly associated with personal information, the resulting information is also treated as personal information.

2. INTRODUCTION

GMPP is committed to safeguarding the privacy of personal information obtained from our website or use thereof. This policy applies where we may act as a data controller with respect to your personal data.

Privacy is important to us and the site does not include any 3rd party cookies typically used for user tracking and advertising purposes.

In this policy, "we"; "us" and "our" refer to GMPP.

3. SCOPE OF THIS POLICY

We follow this website privacy policy in accordance with applicable law in South Africa. Please note that GMPP has specific organisational privacy notices in place for its members and employees.

The information we collect from this website is covered by this privacy policy.

We encourage you to be aware when you leave our site or any application to read the **privacy policies** of other sites or applications that may collect your personal information.

4. CUSTOMER PRIVACY NOTICE

This Notice explains how we obtain, use, and disclose your personal information, in accordance with the requirements of the Protection of Personal Information Act ("POPIA").

At GMPP and including this website, we are committed to protecting your privacy and to ensure that your personal information is collected and used properly, lawfully, and transparently.

5. TYPES OF INFORMATION WE COLLECT

We collect two basic types of information – personal contact information and anonymous information.

6. HOW WE COLLECT YOUR INFORMATION

We collect information you provide to us when you request us to contact you or when you contact us via our website.

7. USE OF YOUR INFORMATION BY GMPP

We may process personal information and data enabling us to get in touch with you ("**contact information/data**"). The contact data may include your name, email address, telephone number, fax number, postal address, practice name. This data may be processed for the purposes of providing our services and communicating with you.

Please do not supply any additional or irrelevant personal data to us unless we prompt you to do so.

8. SHARING YOUR INFORMATION WITH OTHER ENTITIES

We will not share your personal information with a third party outside GMPP except in limited circumstances. Except when you allow (consent) us to sharing your personal information with another company, such as electing to share your personal information with carefully selected partnering companies or organisations or members so that they can send you further information.

9. LENGTH OF DATA RETENTION

You consent to us retaining all your Personal Information contact details for a period of three years.

Following the request for deregistration/deletion same will be deleted within one (1) month.

If for any reason Personal and Medical Information is provided by the website visitor same shall be provided to the relevant healthcare provider as the data controller and GMPP shall delete same record within a reasonable time or until request for deletion received. Each such

request, deletion or retention of information will be assessed on a case- by- case basis as per relevant legislative requirements.

10. DATA DESTRUCTION

Personal Information may be deleted upon request by the relevant person subject to any record keeping obligations under law.

Such request may be made by emailing the address below or if relevant, upon the patient's request and after successful identification of said patient by the GMPP and the person making contact with the GMPP.

Email: annettev.gmpp@global.co.za

11. DATA SECURITY AND INTEGRITY

The security, integrity, and confidentiality of your information are extremely important to us. We have implemented technical, administrative, and physical security measures that are designed to protect your personal and sensitive information from unauthorised access, disclosure, use, and modification. We regularly review our security procedures to consider appropriate new laws, technology, and methods. Please be aware that, despite our best efforts, no security measures are perfect or impenetrable.

12. GOVERNING LAW

This Privacy Policy is subject to the laws of the Republic of South Africa, including the Health Professions Act No. 56 of 1974 (as amended), the Health Professions Council of South Africa (HPCSA) and its Rules of Ethics, the Protection of Personal Information Act No. 4 of 2013, the Electronic Communications & Transactions Act no. 25 of 2002, the Children's Act No. 38 of 2005, the National Credit Act No. 34 of 2005, and the Consumer Protection Act No. 68 of 2009. In any event of conflict between this Privacy Policy and the above law, the provisions of legislation will prevail.

13. YOUR RIGHTS

In this section, we summarise the rights that you have under data protection law. Some of the rights are complex, and not all the details have been included in our summaries. Accordingly, you should read the relevant laws and guidance from the regulatory authorities for a full explanation of these rights.

Your principal rights under the data protection law are:

- (a) *the right to access;*
- (b) *the right to object to processing* - you have objected to processing, pending the verification of that your information. Where processing has been restricted on this basis, GMPP may continue to store your personal data. However, GMPP will only otherwise process it with your consent; for the establishment, exercise or defence of legal claims; for the protection of the rights of another natural or legal person; or for reasons of important public interest.
- (c) *the right to data portability;*
- (d) *the right to complain to the Regulator;*
- (e) *the right to withdraw consent;*
- (f) *you have the right to have any inaccurate personal data about you rectified;*
- (g) *you have the right to restrict the processing of your personal data when: you contest the accuracy of the personal data or processing is unlawful;*

If you consider that our processing of your personal information from the website infringes data protection laws, you have a legal right to lodge a complaint with the South African Information Officer who is responsible for data protection.

To the extent that the legal basis for our processing of your personal contact information is consent, **you have the right to withdraw your consent at any time.** Withdrawal will not affect the lawfulness of processing before the withdrawal.

14. CHANGES TO THIS PRIVACY POLICY

From time to time, we may change this privacy policy to accommodate new technologies, industry practices, regulatory requirements or for other purposes. **It is your obligation to check on a regular basis whether the policy has changed.**

15. OUR DETAILS

This website is owned and operated by: GMPP.

148 Cranbourne Avenue,

Benoni,

1501

Postal:

148 Cranbourne Avenue,

Benoni,

1501

011 741 4560

Email:

annettev.gmpp@global.co.za

16. INFORMATION OFFICER DETAILS

Name: Gerhard Grundling

Telephone Number: 011 741 4560

E-Mail Address: gerhardgrundling@global.co.za

Last revised: 1 November 2021